



## **General conditions of tickets sale and access**

Access and stay in the festival's venue implies the unconditional acceptance of these conditions of access:

1. Access will only be permitted with the corresponding ticket (printed or submitted via online support). The ticket must be complete and in good condition. All tickets amended, broken or with signs of forgery will authorize the organization to deprive its wearer access to the venue.
2. The organization does not guarantee the authenticity of the ticket if it has been purchased at official sale points. Ticket resale is not allowed. The festival's organization takes no responsibility in case of loss or theft of tickets.
3. The distribution cost is not included in the ticket price, except at the festival's box-office.
4. The organization reserves the right at any time to alter, modify or suspend MIRA's program. In case of cancellation of MIRA (except for unforeseeable circumstances or force majeure) the ticket price will be refunded, being excluded from the refund the cost of distribution applied by different sales channels.
5. It is not allowed to entry the festival carrying any kind of drink, food, container, or object that the organization may consider dangerous or harmful. The ticket gives the right to enter and leave the venue from the time indicated by the organization.
6. The festival has a wardrobe, with a corresponding cost for the service.

7. The attendees will be recorded by the organization and/or sponsors of the festival, according to the current legislation, and these graphic/audiovisual materials can be used by the organization and/or partner brands of MIRA with the purpose of promoting the festival.

8. The organization reserves the right of admission.

9. The organization will have complaint forms available to the public at places specified by the regulations if that requested.

10. The personal data of users of this website will be treated in accordance with current regulations regarding the protection of personal data.

### **Youngers in the festival**

1. Youngers up to 12 years may enter the venue for free accompanied by parent or legal guardian. From 13 to 15 years they will pay the ticket but must also be accompanied by a parent or legal guardian. All children from 16 years may enter the venue without any authorization.

2. If the companion is the parent or legal guardian it is mandatory to present ID card and family book or legal document establishing the relationship with the younger. If the companion is neither the father nor the mother or legal guardian it is mandatory to present an authorization signed by the parent or legal guardian, along with photocopy of ID of parent or legal guardian and family book.

3. In both cases the responsible for the younger must sign a disclaimer from the festival, which will be provided at the entrance of the venue. Youngers will be given an identification bracelet.